

Parishioner's Guide to ParishPay: Frequently Asked Questions

Q. What is ParishPay?

A. It is service for parishioners that enables automated contributions from your checking, savings, or credit card account. There is NO cost to participate in the program.

Q. If I register with ParishPay, do I still need to complete a Stewardship Card?

A. Yes. The Stewardship Card is still needed to let the church office know your total annual pledge, so it can be factored into our annual budget.

Q. How Does ParishPay relate to the weekly offering?

A. If you choose to participate in ParishPay, it can replace your weekly offering. Special "donation slips" are available for those enrolled, to be dropped into the collection basket, should you wish.

Q. How do I enroll?

A. Enrollment is easy and free. You can enroll by:

- filling out a ParishPay enrollment form that you will receive, and returning it to the St. Catherine's Church office in the attached envelope
- or signing up directly on the ParishPay website at www.parishpay.com
- or calling 866-PARISH-1. The process is quick and takes less than two minutes.

Q. Can I contribute to extra collections?

A. Yes, all ParishPay participants have the opportunity to contribute to extra collections at the parish, including Christmas, Easter and more.

Q. How does a parishioner change their information, such as the donation amount, bank account number or mailing address?

A. The parishioner can provide these changes to the church office or directly by visiting the website at www.parishpay.com.

Q. Which payment methods are accepted?

A. Automated transfers from your checking, savings accounts or major credit cards such as American Express, Visa, MasterCard, and Discover may be used to make monthly contributions, one-time gifts, and pledge payments.

Q. Does the parishioner receive receipts for tax purposes?

A. Yes, all contributors enrolled with ParishPay can print out an annual receipt directly from the website every January, which they can use as documentation for the IRS.

Q. Can I donate a one-time gift or pledge for a specific term?

A. Yes, one time gifts are graciously accepted. Participants can also arrange for a specific amount to be paid over a number of months.

Q. Can a person sign up for automatic contributions even if they are not already parish members?

A. Yes, anyone may enroll.